Chesterfield Borough Council - (Telecare)

Equipment is provided to support the individual in their home and tailored to meet their needs. It can be as simple as the basic community alarm service, able to respond in an emergency and provide regular contact by telephone. It can include detectors or monitors such as motion or falls and fire and gas that trigger a warning to a response centre staffed 24 hours a day, 365 days a year. As well as responding to an immediate need, telecare can work in a preventative mode, with services programmed to monitor an individual's health or well-being. Often known as lifestyle monitoring, this can provide early warning of deterioration, prompting a response from family or professionals. The same technology can be used to provide safety and security through bogus caller and burglar alarms. Another form of telecare often known as telehealth is designed to complement health care. It works by monitoring vital signs, such as blood pressure, and transmitting the data to a response centre or clinician's computer, where it is monitored against parameters set by the individual's clinician. Evidence that vital signs are outside of 'normal' parameters triggers a response.

Category(ies): Care, Independent living, Safety & security, Carelines & Community Alarms, Telecare, Carelines & Community Alarms

Who it is for: Telecare is a service that enables people, especially older and more vulnerable individuals, to live independently in their own home.

Where available: Local service covering: Chesterfield (Derbyshire).

What it costs: Private tenants are charged £35.76 per quarter and council tenants are charged £29.73 per quarter.

How to access or apply for it: If you would like to know more about our Telecare Service please contact our Customer Service Team on 01246 471574.

Info. updated: 10/05/2011

About the service provider:

Contact info: Chesterfield Borough Council: Town Hall, Rose Hill, Chesterfield, Derbyshire, S40 1LP.

Telephone: 01246 471574.

Who are they? Was the Association of Social Alarms Providers (ASAP) is the representative body for the commercial telecare industry within the UK.